



## Police Department Overview:

### Mission Statement

"We will serve as guardians of our community to preserve life, maintain human rights, protect property, and promote individual responsibility and community commitment."

### Vision Statement

"We will build upon the noble traditions of integrity and trust to foster a culture serve, respect and compassion toward our employees and the community we serve."

The Salt Lake City Police Department serves the 193,000 residents of Salt Lake City and a daytime population which exceeds 300,000 with 555 general fund FTEs in budget for FY 18. The Department is organized into two Bureaus and also The Office of the Chief. The two bureaus are Operations Bureau and the Administration and Operations Support Bureau.

The Police Department has worked closely with the Mayor's office and City Council to implement structural and cultural changes which will assist the Department in upholding the Mission and Vision of the Department, serving the community and improving community relations.

Performance Measures	2014 Actual	2015 Actual	2016 Actual	2017 Target	2018 Target
Response Time: Maintain a six minute or better response time for priority 1 calls for service from time of dispatch	5:42	5:53	6:08	≤6:00	≤6:00
Social Work & Homeless Outreach: 200 referrals per quarter for services, jobs, housing, education, benefits, substance abuse or mental health treatment	N/A	N/A	2177 served with 210 assessments in the last two quarters	200	200
IA: 90% of all submitted cases will be reviewed within 45 days	N/A	N/A	93%	≥90%	≥90%
IA: Review all cases for referral to training for improvements in training	N/A	N/A	100%	100%	100%
Gangs: Provide gang outreach services and participate in a gang free education program monthly	N/A	N/A	53 School visits to 17 schools	12	12
Crime Lab: Maintain officer wait time for priority 1 cases at 20 minutes or less	16	16.57	16.12	≤20 minutes	≤20 minutes
Evidence: Increase purge rate to 100% by 2022	94%	54%	62%	≥92%	≥95%



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The Salt Lake City Police Department serves the 193,000 residents of Salt Lake City and a day-time population which exceeds 300,000 with 620 general fund FTEs in budget for FY19. The Department is organized into two Bureaus and also The Office of the Chief. The two bureaus are Operations Bureau and the Administration and Operations Support Bureau. The Department also has the budget for the Department of Emergency Management.

The Police Department has worked closely with the Mayor's office and City Council to implement structural and cultural changes which will assist the Department in upholding the Mission and Vision of the Department, serving the community and improving community relations.

Performance Measures	2015 Actual	2016 Actual	2017 Actual	2018 Target	2019 Target
Response Time: Maintain a six minute or better response time for priority 1 calls for service from time of dispatch	5:53	6:08	6:00	6:00	6:00
Social Work & Homeless Outreach: 200 referrals per quarter for services, jobs, housing, education, benefits, substance abuse or mental health treatment	N/A	2177 served with 210 assessments in the last two quarters	1450	200	200
IA: submit cases for review within 45 days in 90% of all cases	N/A	93%	94%	90%	90%
IA: Review all cases for referral to training for improvements in training	N/A	100%	100%	100%	100%
Gangs: Provide gang outreach services and participate in a gang free education program monthly	N/A	53 School visits to 17 schools		12	12
Crime Lab: Maintain officer wait time for priority 1 cases at 20 minutes or less	16.57	16.12	15:41	<20 minutes	<20 minutes
Evidence: Increase purge rate to 100% over the next six years	54%	62%	73%	95%	95%



## POLICE DEPARTMENT OVERVIEW

### Mission Statement

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### Vision Statement

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### Department Overview

The Salt Lake City Police Department serves the 196,000 residents of Salt Lake City, and a daytime population which exceeds 300,000, with 711 general fund FTEs in budget for Fiscal Year 2020. The Department is organized into two bureaus and is overseen by the Office of the Chief. The bureaus include the Operations Bureau and the Administrative and Operational Support Bureau. The Department also manages the budget for the Department of Emergency Management.

The Police Department has worked closely with the Mayor's Office and City Council to implement structural and cultural changes which will assist the Department in upholding the Mission and Vision of the Department, serving the community, and improving community relations.

Performance Measures	2016 Actual	2017 Actual	2018 Actual	2019 Target	2020 Target
Response Time: Maintain a six minute or better response time for priority 1 calls for service from time of dispatch	6:08	6:00	6:19	6:00	6:00
Social Work & Homeless Outreach: 200 referrals per quarter for services, jobs, housing, education, benefits, substance abuse or mental health treatment	2177 served with 210 assessments in the last two quarters	1450	1972	200	200
IA: submit cases for review within 45 days in 90% of all cases	93%	94%	95%	90%	90%
IA: Review all cases for referral to training for improvements in training	100%	100%	100%	100%	100%
Gangs: Provide gang outreach services and participate in a gang free education program monthly	53 School visits to 17 schools	12	12	12	12
Crime Lab: Maintain officer wait time for priority 1 cases at 20 minutes or less	16:12	15:41	21:42	<20 minutes	<20 minutes
Evidence: Increase purge rate to 100% over the	62%	73%	56%	95%	95%



# Police Department

## Department Vision Statement

"We will build upon the noble traditions of integrity and trust to foster a culture serve, respect, and compassion toward our employees and the community we serve."

## Department Mission Statement

"We will serve as guardians of our community to preserve life, maintain human rights, protect property, and promote individual responsibility and community commitment."

## Department Overview

The Salt Lake City Police Department serves the 200,000 plus residents of Salt Lake City and a daytime population which exceeds 300,000 with 711 general fund FTEs in the budget for Fiscal Year 21. The Department consists of the Office of the Chief which oversees two Bureaus, Operations Bureau, Administrative & Operational Support Bureau. The Department also has the budget for the Department of Emergency Management.

The Police Department will continue working to ensure professional public safety and response to the community following the unprecedented and uncertain times resulting from the March 2020 earthquake and the COVID-19 pandemic. The department will work closely with the Mayor and City Council to uphold the Mission and Vision of the Department, serve the community, and improve community relations.

## Department Performance Measurements

Measure	2018 Actual	2019 Actual	2020 YTD	2021 Goal
Response Time: Maintain a six- minute or better response time for priority 1 calls for service from time of dispatch.	6:19	6:02		6:00
Social Work & Homeless Outreach: 200 referrals per quarter for services, jobs, housing, education, benefits, substance abuse or mental health treatment.	1972	1751		1450
IA: Review all cases for referral to training for improvements in training.	100%	100%		100%
Crime Lab: Maintain officer wait time for priority 1 cases at 20 minutes or less.	21:42	15:41		<20 Minutes
Gangs: Provide gang outreach services and participate in a gang free education program monthly.	12	12	10	12



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### Department Overview

The Salt Lake City Police Department serves the 200,000+ residents of Salt Lake City, and a daytime population which exceeds 300,000, with 714 general fund FTEs in budget for Fiscal Year 2022. The Department consists of the Office of the Chief which oversees two Bureaus—Operations Bureau and Administrative & Operational Support Bureau.

The Police Department will continue working to ensure professional public safety and response to the community in the future. The Department is working closely with the Mayor's Office and the Salt Lake City Council on a proactive approach to meet the needs of the community. The Police Department is working to review policies, increase transparency, improve training, and enhance community involvement while upholding the Mission and Vision of the Department, serving the community, and improving community relations.

### Department Performance Measurements

Measure	2018 Actual	2019 Actual	2020 Actual	2021 Target	2022 Target
Response Time: Maintain a six-minute or better response time for priority 1 calls for service from time of dispatch.	6:19	6:02	5:50	6:00	6:00
Response Time: the mean average police response time for priority 1 calls for service from the time the call was received to the time the first officer was listed on scene.	10:51	10:13	11:37	<10:00	<10:00
Social Work & Homeless Outreach: 200 referrals per quarter for services, jobs, housing, education, benefits, substance abuse or mental health treatment.	1972	1751	1089	1450	1450
IA: Review all cases of Officer Involved Critical Incidents for referral to training unit for improvements in training.	100%	100%	100%	100%	100%
Crime Lab: Maintain officer wait time for priority 1 cases at 20 minutes or less.	21:42	15:41	*FY 2020 Data: 22:25	<20 Minutes	<20 Minutes
Gangs: Provide gang outreach services and participate in a gang free education program monthly.	12	12	12	12	12



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### Department Overview

The Salt Lake City Police Department serves the 200,000 plus residents of Salt Lake City and a daytime population which exceeds 300,000 with 730 general fund FTEs in budget and 20 FTE's that are unfunded to facilitate hiring processes for Fiscal Year 23. The Department consists of the Office of the Chief which oversees four Bureaus, Field Operations I, Field Operations II, Administrative & Operational Support Bureau and Investigative Bureau.

The Police Department will continue working to ensure professional public safety and response to the community in the future. The department is working closely with the Mayor and City Council on a proactive approach to the needs of our community. The Police Department is working to improve community outreach, diversity, and hiring, increasing victim advocate services and youth outreach, and implementing a civilian response model while continuously improving policies, increasing transparency, training and community involvement while upholding the Mission and Vision of the Department, serve our community, and improve community relations.

### Department Performance Measurements

Measure	2019 Actual	2020 Actual	2021 Actual	2022 Target	2023 Target
Response Time: Maintain a six- minute or better response time for priority 1 calls for service from time of dispatch.	6:02	5:50	6:00	6:00	
Response Time: the mean average police response time for priority 1 calls for service from the time the call was received to the time the first officer was listed on scene.	10:13	11:37	12:55	<10:00	<10:00
Social Work & Homeless Outreach: 200 referrals per quarter for services, jobs, housing, education, benefits, substance abuse or mental health treatment.	1751	1089	1361	200	200
IA: Review all cases of Officer Involved Critical Incidents for referral to training unit for improvements in training.	100%	TBD	100%	100%	100%
Provide youth outreach services and participate in a gang free education program monthly	12	TBD	12	12	12
Crime Lab: Maintain officer wait time for priority 1 cases at 20 minutes or less.	22:01	TBD	23:09	<20 Minutes	<20 Minutes